

# <u>School Age Child Care Registration (SACC)</u> East Orange YMCA - Frequently Asked Questions

## **How Do I Register?**

Registration is completed through our online <u>ActiveNet</u> portal. Prior to registering, please create an account. (If you believe you have done so previously, **Do Not** create another one. Please reset your password or call the Remote Welcome Center for help at 973-758-9039. **Online registration closes August 23 @ 11:59pm** Please call our Welcome Center at 973-673-5588 to determine if there are openings or to be placed on the waitlist. Any participant who receives Program For Parents must register in person at the East Orange YMCA

### When does registration begin?

Priority Registration (Current participants & siblings) Wed. May 8 - Sun. May 12 Member Registration (Active Metro YMCA members) Wed. May 15 - Sun. May 19 Open Registration (Open to all) Wed. May 29 - Fri. Aug 23

\*Registration opens at 6:00am

#### What aftercare sites are available?

### East Orange School District (Begins September 6, 2024)

- Bowser Elementary K-5
- Gibson Elementary Pre K- K
- EOY Preschool
- Turrell Gym K-8th grade \* transportation provided from certain EO Schools
- Banneker K-8
- Truth 6-8
   (Students from Patrick Healy and John L. Costley Middle Schools can also attend aftercare at Sojourner Truth)
- Warwick Pre K- 5th

## Orange School District

- Forest St. Community School (Start Date September 12, 2024)
- Cleveland St. School opening Winter 2024-2025

# **East Orange School District**

# What happens if my child's school SACC site is full?

You can be placed on the waitlist An account needs to be created on ActiveNet

#### How does the waitlist work?

Once a site reaches its licensed capacity, we start a waitlist. You can add your child(ren) to the waitlist via <u>ActiveNet</u> and after Aug. 23, via calling our Welcome Center at 973-673-5588 or Remote Welcome Center at 973-758-9039.

- You are placed in timestamp order on the waitlist and called based on that.
- You must only enroll in your child's school's waitlist.
- If a spot becomes available, you will receive a phone call and/or email from our office.
- Waitlists do not roll over to the next school year or any future school years.

### What is the cost of the program?

School Age Child Care Tuition Policy

Our program is designed with a start and end date to cover the whole session. Your registration is for the entire school year program. This is not a weekly drop-in program. The weekly rate advertised is informational so families can budget accordingly.

Please note that tuition for before/after care is calculated as an annual fee that is drafted weekly upon enrollment with **NO breaks** of payments for school closings, vacations, holidays, snow days, missed days, illness or other absences. We do this in order to make the payments the same throughout the program.

# VIEW OUR NEW FLEXIBLE OPTIONS PRICING INFORMATION AT THE END OF THIS DOCUMENT

#### **How do I apply for Financial Assistance?**

Please visit our website for more information. https://www.metroymcas.org/main/financial-assistance/

### What is the cancellation policy?

You must provide a written 30 day notice to cancel care. All written notifications of cancellation should be submitted to eoytuition@metroymcas.org

### What if I need to cancel prior to the start of the school year?

Cancellation requests received after Aug. 23 - Sept. 6 will be subjected to the first two payment installments.

#### What additional registration forms are required?

Online registration forms will be sent via our online portal Playerspace within 24 hours of registration after August 1st and by August 1st for those who register during our initial registration period. This portal allows guardians to input and update emergency contacts and medical information and acknowledge additional waivers.

## What hours & days does the program run?

The program runs from school dismissal until 6:30pm Monday - Friday.

\*Our program starts the **second day** of school and closes on **Tuesday June 17th.**We are closing prior to the end of school to allow for our staff to prepare for the start of camp with staff training, site prep and other important items.

### Does the Y offer care on Early Dismissal Days?\*

Yes, we offer aftercare on **most** Early Dismissal Days at the Turrell Gym and EOY Pre-school ONLY. \*There will be no programming at the EO school based sites. We will bus participants from select schools to the Turrell Gym. There is no care for Gibson.

Forrest St & Cleveland will be closed on half days.

We will close **Wednesday**, **November 27 and Friday**, **December 20 for the holidays for all**.

#### When school is closed, does the Y offer care?\*

Yes, the Y offers Vacation Camp when school is out. Call our Welcome Center for themes and pricing. Vacation Camp for Pre-K students is only offered on specific days. Registration is completed via ActiveNet.

#### **Vacation Camp Cancellation Policy**

If you wish to cancel or change your child's enrollment, you must submit your request in writing a minimum of 5 business days in advance of the date your child is registered. If the request to cancel or change enrollment is less than 5 business days in advance, monies paid will be forfeited and no refund or credit will be issued. All written notifications of cancellation should be submitted to <a href="mailto:eowelcome@metroymcas.org">eowelcome@metroymcas.org</a>

# Is Vacation Camp offered to all school districts?

Yes. While we follow the **East Orange School District** calendar, students from all districts may attend our vacation camp program.

#### What Schools do we bus from?

We must have **at least 5 students** registered to be able to offer transportation to our Y. Parents will be notified by Aug. 1 if we cannot accommodate.

We bus from the following schools: (Must have at least 5 students)

- Cicely Tyson Elementary and Middle School
- Gordon Parks Academy
- Edward T. Bowser School of Excellence(Pre-K only)
- Sheila Y. Oliver Academy
- Mildred Barry Garvin School
- Whitney E. Houston Academy
- Langston Hughes School
- Garfield Jackson Academy
- Ecole Toussaint Louverture School
- East Orange Stem Academy

# What if my child attends a non-East Orange or Orange School District Facility?

We only provide transportation from the above East Orange Schools to our YMCA facility and also have aftercare on-site at the above listed East Orange & Orange Schools.

If you are interested in your child attending the East Orange YMCA Facility, you can register for the non-transport option. Participants must provide their own transportation to the facility. Please note: we follow the East Orange School district calendar in regards to school closings.

#### What Meals do we serve?

We serve peanut free dinner daily, except when the food program is closed. All families must fill out a food application in order for their child to be fed. With a completed application, all students are entitled to meals regardless of income. On Vacation camp days we serve breakfast, lunch and pm snack, except on days that the food program is closed.

We will have a food program calendar available at the start of school.

Please note that the food program is a supplemental program, not included in the cost of the program, and may occasionally be unavailable to us. In the event we are not able to provide meals, we will make every effort to communicate to families as early as possible.

# When school is delayed or closed due to inclement weather, does the Y offer care?

No. All YMCA After Care Programs do not open when the school is closed due to weather or building related issues that force the school to not open. In addition, if the school district cancels their after school activities, the Y is included for **ALL** programs.

## Who do I contact if I have additional questions?

Antinica Armstrong, Asst. Director of School Age Child Care <a href="martin@metroymcas.org">armstrong@metroymcas.org</a>
John Martin Director of School Age Child Care <a href="martin@metroymcas.org">jmartin@metroymcas.org</a>
Leah Greene, Interim Executive Director <a href="martin@metroymcas.org">lgreene@metroymcas.org</a>
East Orange Y - Welcome Center, <a href="martin@metroymcas.org">eowelcome@metroymcas.org</a>

#### TIPS TO MAKE REGISTRATION EASIER

- Verify your <u>ActiveNet</u> account and add all participants. If you have participated in any of our Y programs, you have an active account and do not need to create a new one.
- Enter your credit card information with a expiration date through June 30, 2025
- Verify and/or purchase new membership (for cost savings benefit) PRIOR to registration day
- If you receive Programs for Parents please complete necessary forms.
- After reading through all of the registration information, if you have any questions about the program please call the Welcome Center at 973-673-5588. If you need assistance with ActiveNet please contact the Remote Welcome Center at 973-758-9039

<sup>\*</sup>Please go to next page for pricing information\*



## **FLEXIBLE OPTIONS INFO & RATE SHEET**

# What are the rates?

Mbr: YMCA Member

Com: Community Member

Price reflects weekly installments

# Flexible Options are only available for school based sites

2024-2025	After Care									
	1 Day		2 Day		3 Day		4 day		5 Day	
	Mbr	Com	Mbr	Com	Mbr	Com	Mbr	Com	Mbr	Com
East Orange										
Turrell- No Transport	\$31	\$41	\$50	\$60	\$72	\$82	\$93	\$103	\$104	\$114
Turrell- W/ Transport	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	\$118	\$128
School Based Sites (EO & Orange)	\$31	\$41	\$50	\$60	\$72	\$82	\$93	\$103	\$104	\$114
Gibson Pre-K	\$32	\$42	\$53	\$63	\$75	\$85	\$97	\$107	\$109	\$119
EO Preschool - No Transport	\$32	\$42	\$53	\$63	\$75	\$85	\$97	\$107	\$109	\$119
EO Preschool- W/ Transport	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	\$124	\$134

<sup>\*</sup>If you receive a state subsidy (Programs for Parents)you may only register for 5 days.

# **Additional Costs:**

Registration: \$50(non-refundable)

Membership (optional): Individual: \$93/yr Family: \$175/yr

# What are the benefits and savings of membership?

- A Metro YMCA Membership will save you \$10 per installment for each before & after school payment. That's an annual savings of \$420/\$840 per year/per child.
- Membership also provides priority registration for most programs.
- Complimentary access to family swim

# Do I have to pick my days in advance?

Yes, when you register you will choose the days of the week you'll need care.

# Can I change my days?

Yes, just speak with the Director of the program to see if there is availability. A change fee of \$35 will apply and you'll need to make the change by 12:00pm on Wednesday for the change to take effect the following Monday. Changes are approved based on availability.

# If my child is out on a registered day, can we make it up on another day?

No. Unfortunately, we cannot accommodate make-up days.

I registered my child (on registration day) for 3 days and realized I now need 5, how do I add the other days at the 5 day a week fee? Please speak with the Director of the program and if there is space available on the other 2 days, you'll be able to register at the 5 day rate.

I receive a state child subsidy, can I choose fewer than 5 days? At this time, all families receiving a subsidy need to register for 5 days.

# Will my Financial Aid award be reduced if I register for less than 5 days/week?

No, your award is a percentage off of your fee, therefore, you'll receive the same percentage award for the lower rate.