



## **25-26 School Age Child Care Registration (SACC)** **East Orange YMCA - Frequently Asked Questions**

### **How Do I Register?**

We're excited to share that we've switched to a new and improved member account system this summer - SGA Pulse! This upgrade will bring you a smoother, more user-friendly experience with new features to make managing your account easier than ever.

If your email is on file with the Y before July 28, 2025, an account has been created for you. If you're signing up for a Y membership or program for the first time, you will need to create a new account.

Registration is completed by first creating an account in SGA Pulse at <https://ymcaoranges.sgasoftware.com> and then calling our YMCA Welcome Center at 973-673-5588 or 973-758-9039. Registration may also be completed in person at the East Orange YMCA.

### **What aftercare sites are available?**

#### **East Orange School District (Begins September 5, 2025)**

- Bowser Elementary K-5
- Gibson Elementary Pre K- K
- EOY Preschool
- Turrell Gym - K-8th grade \* transportation provided from certain EO Schools
- Banneker K-8
- Truth 6-8  
(Students from Patrick Healy and John L. Costley Middle Schools can also attend aftercare at Sojourner Truth)
- Warwick Pre K- 5th

#### **Orange School District (Begins September 5, 2025)**

- Forest St. Community School

**What happens if my child's school SACC site is full?**

You can be placed on the waitlist.

An account needs to be created at <https://ymcaoranges.sgasoftware.com> .

**How does the waitlist work?**

Once a site reaches its licensed capacity, we start a waitlist. You can add your child(ren) to the waitlist by calling our Welcome Center at 973-673-5588 or Remote Welcome Center at 973-758-9039.

- You are placed in timestamp order on the waitlist and called based on that.
- You must only enroll in your child's school's waitlist.
- If a spot becomes available, you will receive a phone call and/or email from our office.
- Waitlists do not roll over to the next school year or any future school years.

**What is the cost of the program?***School Age Child Care Tuition Policy*

Our program is designed with a start and end date to cover the whole session. Your registration is for the entire school year program. This is not a weekly drop-in program. The weekly rate advertised is informational so families can budget accordingly.

Please note that tuition for before/after care is calculated as an annual fee that is drafted weekly upon enrollment with **NO BREAKS** of payments for school closings, vacations, holidays, snow days, missed days, illness or other absences. We do this in order to make the payments the same throughout the program.

**VIEW OUR NEW FLEXIBLE OPTIONS PRICING INFORMATION AT THE END OF THIS DOCUMENT**

**How do I apply for Financial Assistance?**

Please visit our website for more information. <https://metroymcas.org/y-for-all>

**What is the cancellation policy?**

You must provide a written 30 day notice to cancel care. All written notifications of cancellation should be submitted via the [Schedule Update Form](#).

**What if I need to cancel prior to the start of the school year?**

Cancellation requests received after Aug. 1 - Aug. 29 will be subjected to the first two payment installments.

**What additional registration forms are required?**

This portal allows guardians to input and update emergency contacts and medical information and acknowledge additional waivers.

**What hours & days does the program run?**

The program runs from school dismissal until 6:30pm Monday - Friday.

\*Our program starts September 5, 2025 and closes on **Tuesday June 16th**. We are closing prior to the end of school to allow for our staff to prepare for the start of camp with staff training, site prep and other important items.

**Does the Y offer care on Early Dismissal Days?\***

Yes, we offer aftercare on **most** Early Dismissal Days at the Turrell Gym and EOY Pre-school ONLY. \*There will be no programming at the EO school based sites. We will bus participants from select schools to the Turrell Gym.

- Forrest St will be closed on half days.
- We will be closed for the holidays on Wednesday, November 26, 2025 and Monday, December 22, 2026. Additionally, we will be closed on March 5, 2026, for staff development.

**When school is closed, does the Y offer care?\***

Yes, the Y offers Vacation Camp when school is out. Call our Welcome Center for themes and pricing. Vacation Camp for Pre-K students is only offered on specific days. Registration is completed via [SGA- Pulse](#).

**Vacation Camp Cancellation Policy**

If you wish to cancel or change your child's enrollment, you must submit your request in writing a minimum of 5 business days in advance of the date your child is registered. If the request to cancel or change enrollment is less than 5 business days in advance, monies paid will be forfeited and no refund or credit will be issued. All written notifications of cancellation should be submitted via the [Schedule Update Form](#).

**Is Vacation Camp offered to all school districts?**

Yes. While we follow the **East Orange School District** calendar, students from all districts may attend our vacation camp program.

**What Schools do we bus from?**

We must have **at least 5 students** registered to be able to offer transportation to our Y. Parents will be notified by Aug. 1 if we cannot accommodate.

We bus from the following schools:(Must have at least 5 students)

- Cicely Tyson Elementary and Middle School
- Gordon Parks Academy
- Edward T. Bowser School of Excellence(Pre-K only)
- Sheila Y. Oliver Academy
- Mildred Barry Garvin School
- Whitney E. Houston Academy
- Langston Hughes School
- Garfield Jackson Academy
- Ecole Toussaint Louverture School
- East Orange Stem Academy

**What if my child attends a non-East Orange or Orange School District Facility?**

We only provide transportation from the above East Orange Schools to our YMCA facility and also have aftercare on-site at the above listed East Orange & Orange Schools.

If you are interested in your child attending the East Orange YMCA Facility, you can register for the non-transport option. Participants must provide their own transportation to the facility. Please note: We follow the East Orange School district calendar in regards to school closings.

**What Meals do we serve?**

We serve peanut free dinner daily, except when the food program is closed. All families must fill out a food application in order for their child to be fed. With a completed application, all students are entitled to meals regardless of income. On Vacation camp days we serve breakfast, lunch and pm snack, except on days that the food program is closed.

We will have a food program calendar available at the start of school.

Please note that the food program is a supplemental program, not included in the cost of the program, and may occasionally be unavailable to us. In the event we

are not able to provide meals, we will make every effort to communicate to families as early as possible.

**When school is delayed or closed due to inclement weather, does the Y offer care?**

No. All YMCA After Care Programs do not open when the school is closed due to weather or building related issues that force the school to not open. In addition, if the school district cancels their after school activities, the Y is included for **ALL** programs.

**Who do I contact if I have additional questions?**

John Martin, Sr. Director of School Age Child Care [jmartin@metroymcas.org](mailto:jmartin@metroymcas.org)

Samantha Jimenez, Director of School Age Child Care [sjimenez@metroymcas.org](mailto:sjimenez@metroymcas.org)

Keenya Logan, Asst. Director of School Age Child Care [klogan@metroymcas.org](mailto:klogan@metroymcas.org)

Kyldesha Harris, Program Coordinator [kharris@metroymcas.org](mailto:kharris@metroymcas.org)

East Orange Y - Welcome Center, [eowelcome@metroymcas.org](mailto:eowelcome@metroymcas.org)

**TIPS TO MAKE REGISTRATION EASIER**

- Verify your [SGA Pulse](#) account and add all participants. If you have participated in any of our Y programs, you have a SGA Pulse account and do not need to create a new one.
- Enter your credit card information with an expiration date through June 30, 2026
- Verify and/or purchase new membership (for cost savings benefit) **PRIOR** to registration day
- If you receive Programs for Parents please complete necessary forms.
- After reading through all of the registration information, if you have any questions about the program please call the Welcome Center at 973-673-5588. If you need assistance with SGA Pulse, please contact our Welcome Center at 973-673-5588 or Remote Welcome Center at 973-758-9039.

**\*Please go to next page for pricing information\***



## FLEXIBLE OPTIONS INFO & RATE SHEET

### What are the rates?

Mbr: YMCA Member

Com: Community Member

Price reflects weekly installments

### Flexible Options are only available for school based sites

2025-2026	After Care									
	1 Day		2 Day		3 Day		4 day		5 Day	
	Mbr	Com	Mbr	Com	Mbr	Com	Mbr	Com	Mbr	Com
<b>East Orange</b>										
<b>Turrell- No Transport</b>	\$32	\$42	\$52	\$62	\$75	\$85	\$97	\$107	\$108	\$118
<b>Turrell- W/ Transport</b>	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	\$123	\$133
<b>School Based Sites (EO &amp; Orange)</b>	\$32	\$42	\$52	\$62	\$75	\$85	\$97	\$107	\$108	\$118
<b>Gibson Pre-K</b>	\$33	\$42	\$53	\$63	\$78	\$88	\$101	\$111	\$109	\$119
<b>EO Preschool - No Transport</b>	\$33	\$43	\$55	\$65	\$78	\$88	\$101	\$111	\$113	\$123
<b>EO Preschool- W/ Transport</b>	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	\$129	\$139

*\*If you receive a state subsidy (Programs for Parents) you may only register for 5 days.*

### Additional Costs:

Registration: \$50 (non-refundable)

Membership (optional): Individual: \$94/yr or \$8/month

Family: \$185/yr or \$15/month

**What are the benefits and savings of membership?**

- A Metro YMCA Membership will save you \$10 per installment for each before & after school payment. That's an annual savings of \$420/\$840 per year/per child.
- Membership also provides priority registration for most programs.
- Complimentary access to family swim

**Do I have to pick my days in advance?**

Yes, when you register you will choose the days of the week you'll need care.

**Can I change my days?**

Yes, just submit your request via the [Schedule Update Form](#) for review by the Program Director. . A **change fee of \$35** will apply and you'll need to **make the change by 12:00pm on Thursday** for the change to take effect the following Monday. Changes are approved based on availability.

**If my child is out on a registered day, can we make it up on another day?**

No. Unfortunately, we cannot accommodate make-up days.

**I registered my child (on registration day) for 3 days and realized I now need 5, how do I add the other days at the 5 day a week fee?**

Please submit your request via the [Schedule Update Form](#) for review by the Program Director and, if there is space available on the other 2 days, your child will be registered at the 5 day rate. A **change fee of \$35** will apply and you'll need to **make the change by 12:00pm on Thursday** for the change to take effect the following Monday.

**I receive state child care subsidy. Can I choose fewer than 5 days?**

At this time, all families receiving subsidy need to register for 5 days.

**Will my Financial Aid award be reduced if I register for less than 5 days/week?**

No, your award is a percentage discount on your total fee. Therefore, you'll receive the same percentage award for the lower rate.