

2025-26 School Age Child Care Registration (SACC) Sussex County YMCA - Frequently Asked Questions

How do I register?

Registration is completed through our online <u>ActiveNet</u> portal. Prior to registering, create an account. (If you believe you have done so previously, please reset your password or call our Remote Welcome Center for help at (973)758-9039.

TIPS TO MAKE REGISTRATION EASIER

- Verify your <u>ActiveNet</u> account and add all participants. If you have participated in any of our Y programs, you have an active account and do not need to create a new one.
- Enter your credit card information with an expiration date through June 30,
 2026
- Verify and/or purchase new membership (for cost savings benefit) PRIOR to registration day

After reading through all of the registration information, if you have any questions, call our Welcome Center at (973) 209 9622

When does registration begin?

- Priority Registration* (Current participants & siblings): Wed. May 5 Sun. May 11
- YMCA Family Membership Holders Registration*: Wed. May 14 Sun. May 19
- YMCA Membership Holders Registration*: Wed. May 22 Sun. May 26
- Open Registration (Open to all) Wed. May 29 Fri. Aug 22

*Registration opens at 6:00 am

Online registration closes August 22 @ 11:59pm. Call our Remote Welcome Center to determine if there are openings or to be placed on the waitlist.

What sites are available? (*no Before Care at Hamburg)

- Hardyston Elementary School (Pre K 4th grade)
- Franklin School (Pre K 6th grade)
- Blairstown Elementary School (K 6th grade)
- Ogdensburg School (Pre K 6th grade)
- Stillwater Township School (Pre K 6th grade)
- Florence M. Burd Elementary School Andover (Pre K 6th grade)

- Merriam Avenue School Newton (Before Care: Pre K 4th grade, Aftercare: Pre K - 2nd grade)
- Lafayette Township School (Pre K 6th grade)
- Hamburg School (Pre K 6th grade)
- Marian E. McKeown Elementary School Hampton (Pre K 6th grade)

ALL STUDENTS IN OUR PROGRAMS MUST BE FULLY POTTY-TRAINED

Additional Site Information

YMCA Before Care/Aftercare programs are also available to students that attend Ridge and Valley Charter School and Long Pond Middle School. Ridge and Valley students can attend YMCA Before Care/Aftercare programs at Blairstown Elementary School. Long Pond students can attend YMCA Before Care/Aftercare programs at Florence M. Burd Elementary School in Andover. Students are bussed through the respective school districts' transportation services. Parents/guardians will need to reach out to the school district directly to arrange bussing for their child(ren).

Double-check your selections regarding desired program location. If you register incorrectly, and the desired location is at capacity, your child will be placed on the appropriate waitlist.

What happens if my child's school SACC site is full?

Once a site reaches its licensed capacity, we start a waitlist. You can add your child(ren) to the waitlist via <u>ActiveNet</u> and after Aug. 22, via calling our Remote Welcome Center at 973-758-9039.

- With the addition of flexible options (see Flexible Options FAQ), preference will be given to those who desire 5 days, then 4 days, and so on in timestamp order. If you get pulled off the waitlist for 5 days and intend to decrease, you will remain on the waitlist until the less than 5 day option you need becomes available.
- You must only enroll in your child's school's waitlist. Enrolling in multiple waitlists does **not** increase your chances of getting in.
- If a spot becomes available, you will receive a phone call and/or email from our office.
- Waitlists do not roll over to the next school year or any future school years.

What is the cost of the program?

View our FLEXIBLE OPTIONS FAOs for pricing and more information.

School Age Child Care Tuition Policy

Our program is designed with a start and end date to cover the whole session. Your registration is for the entire school year program. This is not a weekly drop-in

program. The weekly rate advertised is informational so families can budget accordingly.

Please note that tuition for before/after care is calculated as an annual fee that is drafted weekly upon enrollment with **NO breaks** for school closings, vacations, holidays, snow days, illness or other absences. We do this in order to make the payments the same throughout the program.

When you register, you will choose the days of the week you'll need care. No "swapping" days. If school is closed or your child is absent on their regularly scheduled day, you may not make up that day later in the week. Please follow the regular schedule you have selected for your child.

I receive a state child subsidy, can I choose fewer than 5 days?

At this time, all families receiving a subsidy need to register for 5 days. You will still be required to pay the \$50 registration fee per child at the time of registration.

How do I apply for Financial Assistance?

Visit our website for more information. https://www.metroymcas.org/main/financial-assistance/

What is the cancellation policy?

You must provide a **30 day** notice to cancel by completing our <u>Schedule Change & Cancellation Form</u>.

What if I need to cancel prior to the start of the school year?

Cancellation requests received after Aug. 1 - Sept. 5 will be subjected to the first two installments.

What additional registration forms are required?

Online registration forms will be sent via our online portal Playerspace within 24 hours of registration. This portal allows parents/guardians to input and update emergency contacts and medical information and acknowledge additional waivers.

What hours & days does the program run?

Before Care begins at 7:00am - school opening After Care runs from school dismissal until 6:00pm

When school is delayed or closed due to inclement weather, does the Y offer care?

No. All YMCA Before and After Care Programs do not open when the school is closed due to weather or building-related issues that force the school to not open or an early dismissal. If there is a delayed opening, there is no Before Care.

What happens if I pick up my child after 6:00pm?

A late fee of \$15.00 per every 15 minutes is charged on late pickups.

Does the Y offer care on Early Dismissal Days?

Yes, we offer aftercare on Early Dismissal Days - pending school building availability. Students eat lunch during aftercare. Please send in a nut-free lunch.

When school has a scheduled closure, does the Y offer care?

Yes, the Y offers Vacation Camp when school is out. Call our Remote Welcome Center at 973 758 9039 or visit our <u>website</u>. Registration is completed via ActiveNet.

Who do I contact if I have additional questions?

 Melissa De Leon, School Age Child Care & Camp Director mdeleon@metroymcas.org